K12 Prep Academy

SMS Terms & Conditions

Effective Date: November 11, 2026

These SMS Terms & Conditions apply to the text messaging program operated by K12 Preparatory Academy ("K12 Prep Academy," "we," "us," or "our"). By opting in to receive text messages from us, you agree to these terms.

1. Privacy and Use of Your Information

The information (phone numbers) obtained as part of the SMS consent process will not be shared with third parties for marketing purposes.

No mobile information will be shared with third parties or affiliates for marketing or promotional purposes. Text messaging originator opt-in data and consent will not be shared with any third parties. Information may be shared with service providers that support our messaging program, such as our messaging platform provider, solely to deliver the messages you requested. For more information, see our Privacy Policy at https://k12prepacademy.com/wp-content/uploads/2026/11/K12PA_Privacy_Policy_Updated.pdf .

2. Types of SMS Communications

If you have consented to receive text messages from K12 Prep Academy regarding enrollment, admissions, and student and family support, you may receive messages related to the following:

- Appointment reminders (e.g., admissions consultations, orientation sessions, and parent-teacher meetings)
- Follow-up messages (e.g., on inquiries, applications, and enrollment paperwork)
- Updates (e.g., enrollment status, school announcements, and important deadlines)
- Scheduling (e.g., booking or rescheduling appointments and sessions)
- Assistance offers (e.g., help completing an application, enrollment documents, or onboarding)

3. Message Frequency

Message frequency may vary. You may receive up to **[5]** SMS messages per week regarding your appointment reminders, follow-up messages, updates, scheduling, and assistance offers.

4. Potential Fees for SMS Messaging

Please note that standard message and data rates may apply, depending on your carrier's pricing plan. These fees may vary if the message is sent domestically or internationally. K12 Prep Academy does not charge a fee for its text messages.

5. Opt-In Method

You may opt in to receive SMS messages from K12 Prep Academy in the following ways:

- By submitting an online form on our website and checking the SMS consent box

Consent to receive text messages is not a condition of enrollment, admission, or purchase of any service. If you are under 18, a parent or legal guardian must provide consent on your behalf.

6. Opt-Out Method

You can opt out of receiving SMS messages at any time. To do so, simply reply "STOP" to any SMS message you receive. We will also honor the keywords CANCEL, END, QUIT, UNSUBSCRIBE, and STOPALL. After you opt out, you will receive one final message confirming your request, and no further messages will be sent unless you opt in again. Alternatively, you can contact us directly to request removal from our messaging list.

7. Help

If you are experiencing any issues, you can reply with the keyword HELP. Or, you can get help directly from us at https://k12prepacademy.com/ or contact us at (626) 598-7810, (786) 802-2115, or (754) 347-2914

Additional Options:

- If you do not wish to receive SMS messages, you can choose not to check the SMS consent box on our forms.

8. Standard Messaging Disclosures

- Message and data rates may apply.
- You can opt out at any time by texting "STOP."
- For assistance, text "HELP" or visit our Privacy Policy (**[Privacy Policy URL]**) and SMS Terms & Conditions (**[SMS Terms & Conditions URL]**) pages.
- Message frequency may vary.
- Carriers are not liable for delayed or undelivered messages.

9. Changes to These Terms

We may update these SMS Terms & Conditions from time to time. Any changes will be posted on this page with an updated effective date.

10. Contact Us

K12 Preparatory Academy
Website: https://k12prepacademy.com/
Phone: **1-800-218-5709**
Email: support@k12prepacademy.com